## Commonage Road Improvement Committee (CRIC) Commonage Road Maintenance Issues Update

Over the past few weeks we have experienced terrible road conditions and unacceptable winter road maintenance from the new service provider. Acciona is a new contractor with MoTI and have unfortunately been experiencing many new growing pains. This does not however, excuse them from the dismal job they have been performing on the winter maintenance of Commonage Road.

CRIC would like to assure you that Commonage Road is classified as a CLASS B Road.
In early December, at the request of CRIC, MoTI contacted Accoina to confirm that company and their Infrastructure Maintenance understood that Commonage Road required Class B road maintenance.

After the most recent snowstorm and lack of service, it was clear that the message regarding Commonage Road being a Class B had not been communicated to Acciona Infrastructure Maintenance in Armstrong.

CRIC initiated numerous phone calls and emails to MoTI and Accinoa. On January $7^{\text {th }}$, we finally received a phone call from MoTI staff in the Vernon office, confirming that Accinoa had not properly informed their road Infrastructure Maintenance in Armstrong. Accinoa has apologized for error and assured MoTI they understood the classification and the matter would be corrected.

So, lets hope this has resolved our issues with the winter road maintenance. In the meantime we need to keep the pressure on to ensure Acciona meet their contract obligations.

The information sharing on road conditions on the social media application Nextdoor has been very helpful along with the many phone calls going into Accinoa logging complaints and issues with commonage road.

Acciona Infrastructure Maintenance at 1-866-222-4204
Thank you,
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